



*High-Heeled Success*<sup>®</sup> Presents:

## **Kick Conflict to the Curb: Steps for Coping with Conflict at Work**

With

**Kay Fittes, CEO of High-Heeled Success, LLC**  
and  
**Tammi Ector of Pink Collar Savvy & Chic**



Kay Fittes  
CEO, High-Heeled Success, LLC  
(513) 561-4288  
kay@highheeledsuccess.com  
www.highheeledsuccess.com

Author of *Achieving High-Heeled Success: 50 Ways for Career-Oriented Women to Succeed* and presenter of over 2,500 programs, speaking to almost 100,000 women.

In today's workplace, every woman needs a competitive edge to reach her ultimate career goals. It's not enough to work hard and be competent. Women who succeed at a high level have mastered a unique skill set that sets them apart from their peers. Smart women learn the art of creating visibility, clout and a commanding presence.

Event: Kick Conflict to the Curb: Steps for Coping with Conflict at Work

When: Saturday, March 5, 2016

Time: 9:00 AM - 4:00 PM








Where: Crowne Plaza Cincinnati Blue Ash  
5901 Pfeiffer Road  
Cincinnati, OH 45242  
White Oak Room 2<sup>nd</sup> Floor

Investment: \$179.00

Are there particular individuals in your workplace that put you down, criticize you, or sabotage your success? When you are interrupted, do you stop that behavior and hold your ground? Do you manage conflict or does it control you?

### **Master Conflict Coping Skills for Your** *High-Heeled Success*<sup>®</sup>

#### **You will leave with:**

-  2 critical words to manage your conflict style
-  Keys to dealing with criticism
-  3 techniques for responding to put-downs
-  Essential steps for managing interruptions
-  A formula for recognizing and dealing with saboteurs and bullies
-  3 proven strategies to move from reaction to response
-  An action plan to revolutionize your conflict management skills for success

***Don't miss this opportunity to connect with women who are walking in the same shoes!***

Authorize Charges to Your Credit Card:

Make checks payable to Kay Fittes

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Telephone: \_\_\_\_\_ Visa \_\_\_ MasterCard \_\_\_ Discover \_\_\_

Credit Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ CVS: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Signature to authorize the charge: \_\_\_\_\_